

Contents

Introduction	7
1. Characteristics of the evolution of IT projects design methods.....	11
1.1. Evolution of the notions and concepts of project management.....	11
1.2. Determinants of effective project management.....	17
1.3. Overview of the IT systems design methodologies.....	26
1.4. Development trends in traditional methods of IT systems design ...	30
1.5. Development of modern ('agile') methods of designing IT systems in practice	44
1.5.1. Overview of modern ('agile') methods.....	44
1.5.2. Realization of Agile Design and Service Design methods – Confrontational Pattern Design Method	63
2. Overview of business re-engineering systems	84
2.1. Project Management Institute (PMI) methodology.....	87
2.2. CMM (Capability Maturity Model) methodology and CMMI (Capability Maturity Model Integration) methodology.....	93
2.3. PRINCE2 (<i>Projects In a Controlled Environment</i>) methodology.....	94
2.4. ITIL (Information Technology Infrastructure Library) Methodology..	101
2.5. Other methodologies supporting business re-engineering processes .	108
2.5.1. The Open Group Architecture Framework (TOGAF) methodology	108
2.5.2. Six-Sigma methodology.....	112
2.5.3. Quality management system according to ISO standards.....	119
3. Development trends of IT systems supporting management	124
3.1. Literature overview of the approach to development trends of IT systems.....	125
3.2. Development through increasing complexity of the logical architecture of information systems.....	129
3.2.1. Transactional Processing Data Systems – the beginnings of TSP – early fifties – since 1951	129
3.2.2. Management Information Systems (MIS) mid-sixties – since 1964	130
3.2.3. Decision Support Systems (DSS) – since 1978.....	133

3.2.4. Executive Information Systems (EIS) and Executive Support Systems (ESS) – since 1980	136
3.2.5. Expert Systems (ES) : ES I generation – since 1978, ES II generation – since 1985	137
3.2.6. Business Intelligence Systems – since 1990	139
3.2.7. “Internal” integration of IT systems	141
3.3. Development through functional integration of IT systems	142
3.3.1. Material Requirements Planning – MRP – since 1959	143
3.3.2. Manufacturing Resource Planning – MRP II – 1989	144
3.3.3. Enterprise Resource Planning – ERP – since 1995; ERP II – since 1998	145
3.4. Development path through expansion of spatial network infrastructure	149
3.4.1. Systems based on private networks (1970–1990)	150
3.4.2. Systems based on commercial networks (1991–1999)	151
3.4.3. Internet-based systems – since 1995	152
3.5. Overall system integration at the level of corporate portals	156
Conclusion	159
Literature	167
List of Tables	174
List of Figures	175