
CONTENTS

About the Authors.....	vii
Acknowledgements.....	ix
1 Introduction.....	1
2 Job Satisfaction.....	13
Overall Job Satisfaction.....	17
Intrinsic Job Satisfaction.....	24
Extrinsic Job Satisfaction.....	31
3 Organisational Commitment.....	39
Overall Organisational Commitment (9-item scale).....	43
Overall Organisational Commitment (6-item scale).....	49
Organisational Identification.....	56
4 Mental Health.....	63
GHQ-12 – GHQ Scoring Method.....	67
GHQ-12 – Likert Scoring Method.....	78
5 Job-related Well-being.....	85
Job-related Anxiety–Contentment (5-point Response Scale).....	91
Job-related Depression–Enthusiasm (5-point Response Scale).....	98
Job-related Anxiety (5-point Response Scale).....	105
Job-related Depression (5-point Response Scale).....	112
Job-related Anxiety (6-point Response Scale).....	119
Job-related Depression (6-point Response Scale).....	122
References.....	125