

Contents

Introduction	7
1. Characteristics of Inter-Organisational Collaboration.....	17
1.1. The foundations of the collaboration theory	17
1.2. The essence of inter-organisational collaboration.....	22
1.3. Aspects of inter-organisational collaboration	25
1.4. Determinants of effective inter-organisational collaboration	29
1.5. Inter-organisational collaboration model.....	34
2. The Context of Inter-Organisational Collaboration in the Public Safety Management System.....	40
2.1. Defining public safety	40
2.2. Public safety management process.....	44
2.3. Conditions of public safety management	48
2.4. Public safety management structure	52
2.5. The complexity of the public safety management system	58
2.6. Antecedents and scope of collaboration in the public safety management system.....	65
3. Methodology of Studying Inter-Organisational Collaboration in the Safety Management System	70
3.1. Assumptions and research aims.....	70
3.2. Hypotheses and research model.....	91
3.3. Reflective and formative approach in studying inter-organisational collaboration	96
3.4. Method and research sample	100
4. Operationalisation of Inter-Organisational Collaboration in the Public Safety Management System.....	103
4.1. Identification of the dimensions of inter-organisational collaboration in the public safety management system.....	103
4.1.1. Relational behaviour dimensions.....	103

4.1.2. Dimensions of communication	109
4.1.3. Dimensions of managing organisational capabilities	115
4.1.4. Dimensions of coordination	123
4.1.5. Unidimensionality of collaboration effectiveness	130
4.2. Empirical verification of the model of inter-organisational collaboration in the public safety management system.	133
4.2.1. Analysis of the reliability of the indicators and homogeneity of the identified dimensions	133
4.2.2. Evaluation of the research model and verification of the research hypotheses	138
Concluding Remarks	143
1. Summary of the research results	143
2. Theoretical and practical implications	145
3. Constraints related to the research and directions of further analyses	148
Appendices	150
Appendix No. 1. Questionnaire questions	150
Appendix No. 2. Data sheet showing the correlation of each factor with the identified dimensions of inter- organisational collaboration in the public safety management system	155
Appendix No. 3. Multidimensional model of inter-organisational collaboration in the public safety management system	158
Bibliography	160
Index of names	182